

Christian Disposal Services, Inc.
Office Hours: Monday-Friday 8:00 a.m. to 4:30 p.m.
1-866-522-3781

RESIDENTIAL “HOUSEHOLD WASTE” POLICIES

1. Please have trash out by 6:00 a.m. on delivery day to ensure pick up.
2. Schedule:
 - a. Addresses on Main Street & East of Main Street = Monday/Thursday
 - b. Addresses on Excalibur Blvd. (Castlewood & Legends) = Monday/Thursday
 - c. Addresses West of Main Street – Tuesday/Friday
3. ***Pick-Up Limit = only 1 company toter per pick-up day. If you would like an additional toter for extra garbage, they are available for a \$5.00 per month rental fee.***
4. All containers must be within three (3) feet of the street with opening toward the street.
5. Per OSHA regulations, please do not load a toter heavier than 100 lbs; one man must be able to lift it.
6. If you plan on exceeding your pick-up limit, please call customer service at least one day prior to the bulk-item pick-up (Fridays).
7. Do not mix yard waste or fire ashes with household trash. It is against state regulation.

ITEMS NOT PICKED UP WITH HOUSEHOLD WASTE COLLECTION

- | | |
|------------------------------------|--|
| 1. Tires or car parts of any kind | 6. Hazardous or special waste |
| 2. Paints or lubricants | 7. Any batteries other than household |
| 3. Fluid drums of any size or kind | 8. Concrete, bricks or remodeling debris |
| 4. Thick or heavy metal items | 9. Bulk or appliances |
| 5. Yard waste | |

-
- **If you are unsure of an item or need to schedule a bulky-item pick-up, always call customer service at least one day before the desired pick-up day.**
 - **If you see a *green pick-up problem* sticker on your containers or items, please call customer service.**

SCHEDULED “YARD WASTE” & “RECYCLING” PICK-UP POLICIES

Yard waste—Per the contract, Christian Disposal will take up to five bags OR bundles of yard waste every Monday. YOU WILL NEED TO CALL TO GET ON THE ROUTE LIST EACH YEAR YOU WISH TO PARTICIPATE. Service begins the first day of March and ends the last day of November.

1. You may use 32 gallon trash cans, with lids and handles, clearly marked “Yard Waste” and/or brown paper bags for leaves, grass clippings or brush. Limbs or branches can be no larger than 3” in diameter and all branches or limbs should be tied into bunches. Bundles should not weigh more than 75 lbs and should be no longer than 4 feet in length.
2. We will not accept sod, stumps, soil, rock or fill dirt.
3. Please remember that the driver must be able to lift items into the back of the truck, so we ask that you try to keep individual lift weight under 50 lbs.
4. Federal regulations prohibit mixing yard waste with solid waste.
5. Table flowers and small house plants are acceptable for discard.

The Company will work with the City to establish a Christmas tree policy and notify residents each year. The Company will not implement an added fee for the discard of Christmas trees without the City’s approval. Conservation and environmental policies are subject to change each year and may affect any policy regarding Christmas tree acceptance.

SPECIAL PICK-UPS, DISASTER & CITY BEAUTIFICATION

Should a special pick-up disaster or beautification situation call for a roll-off container for debris removal, the standard pricing at that time shall be in effect, minus a ten (10%) percent discount for contract consideration.

SCHEDULED “BULKY” and “WHITE GOODS” PICK-UP POLICIES

**** ALWAYS CALL FOR SCHEDULING ****

1. Household waste, recycling and yard waste are NOT considered bulky waste.
2. Remodeling debris is NOT considered bulky. If you are remodeling, please call for a construction roll-off box. Items included in this category are: drywall, doors, windows, railroad ties, two by fours, shingles, tubs, toilets, plywood, siding, linoleum, tile, large carpeting, etc.
3. Under no circumstances are hazardous/special waste items picked up (paint, oil, lubricants, cleaners, solvents, fuels, etc.).
4. Under our contract with the City of Troy, each servicing household may schedule one (1) each of the following items for pick-up during each year (July to July) at no cost. We will also schedule and pick up repeat items during the same year, for an additional fee per item, or the paying resident may deliver the repeat item to our facility at no cost with proof of address and residency.
 - * * Bulky includes the following—one of each: washer, dryer, gas or electric stove, hot water heater, refrigerator, standard sofa, console TV, window AC unit, mattress set, sleeper sofa with metal removed, recliner chair, standard BBQ pit, bed headboard/footboard without metal rails, dresser-drawers separated, wooden night stands, wooden office desk, push mower with oil and gas removed, wooden dining set, nonmetal patio set, baby stroller, baby car seat, wooden entertainment center—broken down, wooden coffee end tables, one room of carpet and pad—up to 200 sq. feet—cut and rolled in sections 3 ft. x 12 ft., area rugs.
** Note: This is only an attempt to identify the majority of items and may or may not include all annual items. Always call the office if you are unsure. Also, remember that many companies offer a free removal of service of old appliances when delivering a new one.

** Some additional items may be eligible for self-delivery to our facility. Bicycles, swing sets, wooden jungle gyms, odd metal items, small remodel job items and some additional items that may be too large to fit in the normal truck.

All appliances must have compressors removed and Freon discharged.

Residents must call Christian Disposal directly to schedule an appliance or bulk item collection. There are separate vehicles that make these collections.

!!! RECYCLING IS FREE !!!

PLEASE HELP RECYCLE

Christian Disposal will attempt to deliver all recycling products to Earthwise Industries in Troy in an effort to support the disabled and handicapped of Lincoln County. It is our belief that everyone should benefit from recycling, including the residents who participate. Why should you have to pay for something that requires added effort on your part?

The only way that a FREE recycling program will work is if we all cooperate, both hauler and resident, not allowing participation to drop below 20%. Christian Disposal will work closely with the City to monitor participation.

If participation drops below 20%, it then becomes a cost to the hauler. Should participation drop below 20%, Christian Disposal will change its policy to a fee-based elective service for residents. Should this happen, the cost would be approximately five dollars per month.

Each household may receive a recycling bin, at no additional cost, by contacting Christian Disposal to sign up for recycling service.

Currently, the recycling routes run on Wednesdays and Fridays with pick-up days based upon where you live.

Typical recycling items include:

Cardboard boxes—flatten and stack under your recycling bin at the curb

Boxboard—cereal and food packaging

Newspapers—keep papers dry and place in bottom of recycle bin

Mixed Papers—junk mail and magazines

Aluminum Cans—empty, rinse and flatten

Steel Cans—Empty and rinse please

Plastic Containers—All plastic containers marked #1 through #8 on the bottom are recyclable

***** Please DO NOT include glass items in your recycling collection. *****

SENIOR CITIZEN/HANDICAPPED WASTE DISCOUNT FORM

As agreed upon between Christian Disposal and the City of Troy, any single family residence that is owned and occupied by a senior citizen (62 years of age) or handicapped (100%) person, upon documentation presentation that is acceptable to the City (drivers license, birth certificate or disability document) shall hereby be eligible for a fifty percent (50%) discount off basic service pricing under the contract (does not include commercial accounts, yard waste, extra containers, bulk items, etc.).

This discount shall not apply to any senior or handicapped persons who have other non-minor, income-earning eligible persons residing in their residence, *other than spouse*.

Please complete all requested information and present this form to City Hall.

Requesting Status (Circle One): Senior Handicapped

Name: _____

Address: _____

Number of Occupants: _____ SSN: _____

Age: _____ Birthdate: _____

Signature: _____ Dated: _____

To be completed by City Hall:

I have received this application for discount, along with the applicant's documentation and find that the discount should apply to the above residence.

Signed: _____ Dated: _____

Title: _____

After completion by an authorized City employee, this form may be faxed to Christian Disposal (636) 668-6021 or a file copy maintain by the City and eligibility verification called in to Christian Disposal by an authorized City employee.

**SPECIAL RATE FOR COMMERCIAL BUSINESSES OPERATING
WITHIN THE CITY LIMITS OF TROY**

Christian Disposal, having been awarded the residential contract for the City of Troy, hereby offers all businesses residing within the city limits up to a ten percent (10%) discount off our most current commercial pricing.

*** NEW HOMEOWNER MOVE-IN SPECIAL NOTE ***

Christian Disposal will pick up all move-in boxes and bags for a new residential customer within the City of Troy. Requests must be accompanied by documentation that identifies the new customer as an occupant. Notification from City Hall is sufficient for this purpose.

HOLIDAY COLLECTIONS

Christian Disposal recognizes six (6) holidays that may impact collection schedules.

New Years Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day

If any collections fall on or after a holiday, all collections on or following the holiday, during the week, will occur on the following day (**ONE DAY LATE**).

Example 1 – Holiday is on Wednesday

Monday collected on Monday, Tuesday collected on Tuesday, Wednesday collected on Thursday, Thursday collected on Friday, Friday collected on Saturday.

Example 2 – Holiday is on Monday

All weekly collections Monday through Friday are moved to Tuesday through Saturday.

Christian Disposal also participates in two annual awards for home decorations. These are usually two holidays throughout the year where we identify the top three exterior displays and award prizes.